

# Adobe® RoboHelp® 9

Easily author, personalize, and collaborate to create versatile help systems, policy content, and knowledgebases



## Test drive Adobe RoboHelp 9

Try the full functionality of RoboHelp 9 (as a part of Adobe Technical Communication Suite 3) in minutes—without downloading the software. Tutorials are also included. To test drive RoboHelp 9 now, visit [www.runaware.com/clients/adobe/techsuite](http://www.runaware.com/clients/adobe/techsuite).

Adobe RoboHelp 9 software is an easy-to-use solution for technical communicators to author, collaborate, personalize, and optimize content for help systems, policies and procedures, and professional knowledgebases for multichannel, multidevice publishing. Create easy-to-use content with automated context-sensitive help (CSH), easily collaborate with other authors and subject matter experts (SMEs), and smoothly import content created with Adobe FrameMaker® software. Engage your users with graphics, animations, and videos; enable community-authored content; and optimize content based on usage patterns.

**Author professional help systems and knowledgebases**— Create interactive help systems, policies and procedures, knowledgebases, and eLearning modules. Take advantage of multidevice, multichannel publishing options, including Microsoft Word 2010, WebHelp, XML, CHM/HTML Help, Print (Adobe® PDF, DOCX, DOC), Adobe AIR®, electronic publication (EPUB), and others, as well as online or offline publication mode, across the latest browsers and platforms. Save time and help ensure standardization with reusable resources that are simultaneously updated across projects/coauthors. Improve interactivity and user involvement with new features like Adobe AIR Help Skin Editor, topic ratings, and comments that can be stored on the web.

**Streamline your workflow**— Quickly and easily set up a peer-to-peer, author-to-user, or author-to-SME review using Adobe Acrobat® software, email, shared location, or Adobe PDF collaboration features. Speed up help development with reusable assets like pristine imagery. Engage users with rich, interactive multimedia features by including external web content, enabling moderated commenting in Adobe AIR Help, and storing comments on the web. Exercise tighter control over content with increased administrative powers.

**Create personalized content**— Generate personalized help content for users with dynamic user-centric content features. Boost participation by enabling community-authored content, and interactive Web 2.0 output options. Use analytical reports to optimize your content based on frequency and usage patterns, search terms, and corresponding success rates.

**Enjoy full support for multidevice and multichannel publishing**— Make your content more easily accessible to users by publishing in multiple formats, including WebHelp, XML, CHM/HTML Help, Print (Adobe PDF, DOCX, DOC), Adobe AIR, EPUB, and others. Easily distribute your content to mobile devices, eBook readers, and tablets using ePublishing features.

## Top reasons to buy Adobe RoboHelp 9

**Automated CSH authoring**— Speed up development time with automated CSH authoring, improved Map ID, and live linking—no manually matching items or programming required.

**Next-generation collaboration and review support**— Collaborate and share using Adobe PDF, live linking, Adobe RoboHelp software review management, or Adobe AIR Help with new advanced author-to-author, author-to-SME, and author-to-end-user features.

**Shared reusable resources**— Save time and boost productivity by reusing assets across authors and projects. Maintain consistency and conform to organizational and industry standards using linked resources that can be updated simultaneously.

## System requirements

- Intel® Pentium® 4
- Microsoft® Windows® XP with Service Pack 3, Windows Vista® with Service Pack 2 or Windows 7 (32 or 64 bit)
- 512MB of RAM (1GB recommended)
- 1.2GB of available hard-disk space for installation; additional free space required during installation (cannot install on flash-based storage devices)
- DVD-ROM drive
- 1024x768 display (1280x800 recommended) with 16-bit video card

## Notice to Users:

You must accept the license agreement and warranty terms to use this product. See [www.adobe.com/go/eulas](http://www.adobe.com/go/eulas) for details. Product activation via the Internet is mandatory within 30 days from installation. See [www.adobe.com/go/activation](http://www.adobe.com/go/activation) for details.

**Community-authored content**—Enrich the quality of your content by adding Web 2.0 interactivity with enhanced Adobe AIR Help features that empower users to add comments and feedback, and generate relevant content independently.

**External web content support**—Create rich, interactive help content by providing access to external web content—just specify or preselect search metadata while authoring.

**Dynamic user-centric content**—Improve the end-user experience by enabling personalized filtering of content. Author once with prespecified search metadata to allow users to search for relevant content that is dynamically filtered based on their role, geography, products, or operating system.

**Multichannel and multidevice publishing**—Leverage the multichannel publishing versatility of Adobe RoboHelp 9 software to distribute your output in print, PDF, WebHelp, CHM, Adobe AIR, EPUB, HTML/XML, Eclipse Help, and others. Publish to eBook readers, mobile devices, and tablet PCs via EPUB support.

**Moderation and storage of comments**—Enable topic ratings, and public and private comments. Configure and moderate comments, or store outside the network via an Adobe AIR application.

**Advanced analytics**—Gain valuable insight into usage patterns to better meet user needs with customizable Adobe RoboHelp Server 9 software feedback reports. Leverage advanced reporting capabilities to import external data on topics, search terms, OS analytics, browsing patterns, and more.

**Browser, platform, and device support**—Stay up to date with support for the latest browsers, platforms, and devices (eBook readers, mobile devices, tablet PCs, and more), and import or output Microsoft Word 2010 files.

**Adobe AIR Help Skin Editor**—Achieve a more professional look by changing colors, styles, and fonts to match company branding and other specifications with the enhanced Adobe AIR Help Skin Editor.

**Adobe AIR reviews**—Export your Adobe RoboHelp software project as an Adobe AIR application for email-based or online reviews. Combine and manage comments from multiple reviewers into a single file.

**Live link support for Microsoft Word files**—Import multiple Word files simultaneously, along with indexes, glossaries, and tables of contents. Easily map Word styles to Adobe RoboHelp styles. Repurpose Word content for HTML on import, and use markers to identify CSH topics.

**Scripting and automation support**—Use new scripting features to generate custom reports, automate frequently used workflows, and even extend the functionality of Adobe RoboHelp software. Take advantage of command-line support, an easy-to-use script management interface, and script-editing and debugging tools.

**List and Table styles**—Work with a completely enhanced CSS Style Editor that allows you to define and edit List and Table styles.

**Enhanced templates**—Take advantage of enhanced support for master pages as well as advanced interface features such as breadcrumbs, mini tables of contents, and “see also” references.

**Adobe Captivate® integration**—Easily integrate Adobe Captivate show-me demos and how-to illustrations with your help files.

**Adobe RoboScreenCapture® utility**—Take screen captures, edit screenshots, and export images to more than 20 image file formats with Adobe RoboScreenCapture.

**Adobe RoboSource Control™**—Use the built-in Adobe RoboSource Control application (or a third-party software version control application) to collaborate on projects. Restrict file access, view complete document histories, roll back to previous versions, and compare two versions of a file.

**Adobe RoboHelp Server 9**—Deploy and manage the latest online content, and control and monitor the use of web-based help systems and knowledgebases in real time through a web interface. Gain valuable insight from customizable feedback reports on usage patterns, topics, search terms, and OS analytics.

## For more information

Product details:  
[www.adobe.com/go/rh](http://www.adobe.com/go/rh)

Upgrade details:  
[www.adobe.com/go/rh\\_upgrade](http://www.adobe.com/go/rh_upgrade)



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